

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s):	Grigore Rusu		
Assignee:	Dell Products L.P.		
Title:	System and Method for Event Tracking Across Plural Contact Mediums		
Serial No.:	10/728,692	Filed:	December 5, 2003
Examiner:	Gabrielle A. McCormick	Group Art Unit:	3629
Docket No.:	DC-05675	Customer No.:	33438

April 16, 2009

Electronically Filed

RESPONSE TO FINAL OFFICE ACTION

Dear Sir:

This paper is responsive to the Office Action dated April 8, 2009, having a shortened statutory response period ending July 8, 2009. Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.